Argyll and Bute Council Comhairle Earra Ghaidheal agus Bhoid

Customer Services

Executive Director: Douglas Hendry



Kilmory, Lochgilphead, PA31 8RT Tel: 01546 602127 Fax: 01546 604435 DX 599700 LOCHGILPHEAD

13 November 2014

NOTICE OF MEETING

A meeting of the **PERFORMANCE REVIEW AND SCRUTINY COMMITTEE** will be held in the **COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD** on **THURSDAY, 20 NOVEMBER 2014** at **10:00 AM**, which you are requested to attend.

Douglas Hendry
Executive Director – Customer Services

BUSINESS

- 1. APOLOGIES FOR ABSENCE
- 2. DECLARATIONS OF INTEREST
- 3. MINUTES
 Performance Review and Scrutiny Committee 28 August 2014 (Pages 1 6)
- SCRUTINY OF POLICE SCOTLAND
 Report by Local Police Commander, Police Scotland (Pages 7 16)
- SCRUTINY OF SCOTTISH FIRE AND RESCUE
 Report by Local Senior Officer, Scottish Fire and Rescue (Pages 17 26)
- 6. SCOTTISH POLICE AUTHORITY POLICING PERFORMANCE REPORT Report by Scottish Police Authority (Pages 27 56)
- 7. TREASURY MANAGEMENT MONITORING REPORT 31 AUGUST 2014
 Report by Head of Strategic Finance (Pages 57 62)
- 8. PERFORMANCE REPORT FQ2 2014-15
 Report by Chief Executive (Pages 63 80)
- 9. MAXIMISING ATTENDANCE: COUNCIL PERFORMANCE (JULY SEPTEMBER 2014)

Report by Executive Director – Customer Services (Pages 81 - 90)

10. CORPORATE IMPROVEMENT PROGRAMME PROGRESS

Report by Executive Director – Customer Services (Pages 91 - 96)

11. LOCAL GOVERNMENT BENCHMARKING FRAMEWORK

Report by Executive Director – Customer Services (Pages 97 - 116)

12. PUBLIC PERFORMANCE REPORTING FRAMEWORK

Report by Executive Director – Customer Services (Pages 117 - 148)

13. PERFORMANCE REVIEW AND SCRUTINY COMMITTEE DEVELOPMENT DAY AND WORK PLAN

Report by Executive Director – Customer Services (to follow)

PERFORMANCE REVIEW AND SCRUTINY COMMITTEE

Ian M M Ross (Chair)Councillor Gordon BlairCouncillor Maurice CorryCouncillor Anne HornCouncillor Iain MacDonaldCouncillor John McAlpineCouncillor Sandy TaylorPaul ConnellyDouglas CowanChristina West

Contact: Rebecca Hepburn Tel:01546 604137